

**Fact sheet Calibration of Passive Intermodulation Analyzer**

**Scope**

The following information shall ensure both smooth handling and short cycle time for the calibration of your Passive Intermodulation Analyzer. We kindly ask you to follow below instructions if you are planning to send a unit in for calibration.

**Calibration Handling**

- ✓ Before you send a unit in, please contact our Customer Service Center via phone or email. You will receive a return document along with RMA number
- ✓ Please fill in the necessary information and return the document via email to the address below. In addition, please send a signed copy along with the unit.
- ✓ To avoid damage during transportation, we recommend to send the units in the original package and packed on pallet
- ✓ Once shipment is received we will send a service order confirmation along with estimated shipping date
- ✓ In case we detect any fault during the calibration, we will contact you for repair cost estimation

**Calibration FAQ's**

- Calibration: Setting and calibration of the unit to the values based on factory-provided, initial calibration. Check for latest Firmware update.
- Calibration frequency: To ensure highest precision of measurements we recommend a calibration interval of 12 months.
- Cycle time: Standard cycle time is 10 working days after receipt of unit
- Service options: We are happy to inform about additional service options such as calibration service on site or a service contract.

**Service contact for calibration**

- phone: +49 (0) 8684-18 777
- fax: +49 (0) 8684-18 39 777
- email: pia\_service@rosenberger.de

Dieses Dokument ist urheberrechtlich geschützt • This document is protected by copyright • Rosenberger Hochfrequenztechnik GmbH & Co. KG

RF\_35/05.10/6.0